



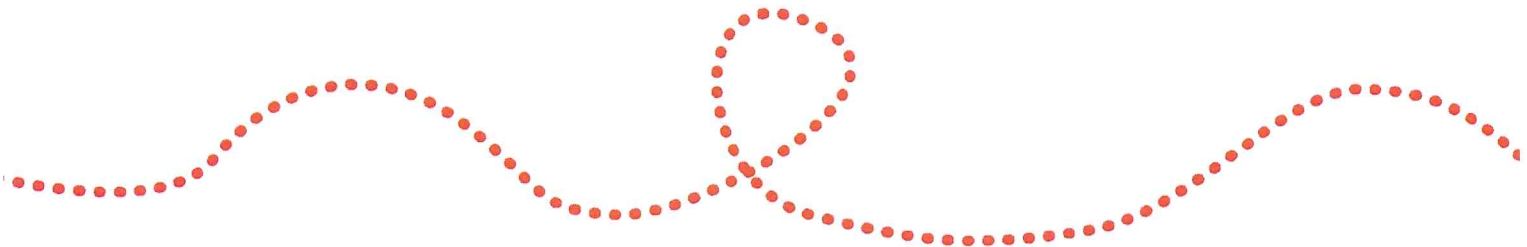
Heartbeat

Connecting health and care communities

Practice Nurse & HCA Long-term Condition Reviews

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Introduction

This outlines the Heartbeat policy for practice nurses and HCAs conducting long term condition reviews within the Better Access service.

LTCs

When conducting a long term condition review utilise the Ardens template for that particular condition. Please pay particular attention to items highlighted with a **red** or **blue** star as these are related to QOF or IIF. Examples include:

- Hypertension
- Diabetes
- Asthma
- COPD

When the LTC has been completed please send the patient's practice a task so they can adjust the patient's recall as per their own internal systems.

If there is a section of the template you cannot complete or if the patient is not in target for that particular investigation, please add this information to the task sent to the practice.

