**Better Access**

We’re improving our Better Access service to ensure our patients experience good speed of access to primary care. We’re doing this through increasing our service delivery locations, opening times and making it easier to arrange an appointment at a time to suit you.

GP Practices in Richmondshire are working together with Heartbeat to offer a wider range of appointments between 6:30-8pm Mon-Fri and 9am - 5pm on Saturdays through Better Access Service clinics.

Patients registered with any of the GP Practices in Richmondshire will be able to access appointments at these extra clinics.

Please contact your practice reception team to book a routine appointment in advance.

These clinics will be delivered at the following locations throughout the week:

**Weekday evenings – 6:30pm-8pm**

Monday Doctors Lane Surgery (Aldborough St John)

Tuesday Quakers Lane Surgery (Richmond)

Wednesday Harewood Medical Practice (Catterick Garrison)

Thursday Harewood Medical Practice (Catterick Garrison)

Friday Central Dales Practice (Aysgarth)

**Weekends – 9am-5pm**

Saturday Rotating alternate weeks: Harewood Medical Practice (Catterick Garrison) and Central Dales Practice (Aysgarth)

These appointments are for routine general practice care, it is not a walk-in, urgent or emergency care service.

If urgent care is required, please visit [www.111.nhs.uk](http://www.111.nhs.uk) or call 111 for advice.

If you have a life-threatening emergency call 999.