**Better Access**

We’re improving our Better Access service to ensure our patients experience good speed of access to primary care. We’re doing this through increasing our service delivery locations, opening times and making it easier to arrange an appointment at a time to suit you.

GP Practices in south Hambleton are working together with Heartbeat to offer a wider range of appointments between 6:30-8pm Mon-Fri and 9am - 5pm on Saturdays through Better Access Service clinics.

Patients registered with any of the GP Practices in south Hambleton will be able to access appointments at these extra clinics.

Please contact your practice reception team to book a routine appointment in advance.

These clinics will be delivered at the following locations throughout the week:

**Weekday evenings – 6:30pm-8pm**

Monday Lambert Medical Centre (Thirsk)

Tuesday Glebe House Surgery (Bedale)

Wednesday The Doctors Surgery (Thirsk)

Thursday Lambert Medical Centre (Thirsk)

Friday Mayford House Surgery (Northallerton)

**Weekends – 9am-5pm**

Saturday Mayford House Surgery (Northallerton)

These appointments are for routine general practice care, it is not a walk-in, urgent or emergency care service.

If urgent care is required, please visit [www.111.nhs.uk](http://www.111.nhs.uk) or call 111 for advice.

If you have a life-threatening emergency call 999.